



Discover the Freedom and Convenience of Paperless Billing!



A convenient, secure and environmentally friendly way to view and pay your monthly utility bill.

Paperless bills contain the same information as your paper bills, but are delivered to your inbox, not your mailbox!

Enjoy the Benefits of Paperless Billing:

- 24/7 online access to your billing history
- View and pay your bills securely online
- Paperless Billing reminders delivered to your inbox

To sign up for Paperless Billing, go to our website and click on the **"My Account"** link and select **"Billing Options."**

CA Proposition 65 Warning

Liberty Utilities uses natural gas and petroleum products, solvents and other chemicals in our operations. We also use wooden utility poles treated with wood preservatives. Petroleum products and their combustion by-products, wood preservatives and other chemicals used in our operations contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. Please avoid contact with wooden utility poles.

More safety information can be found at <http://oag.ca.gov/prop65/chemicals>

Medical Baseline Allowance

This program (also known as Green Cross) provides an increase in the baseline allowance, the amount of energy that is charged at the lowest possible rate, for primary residential customers with qualifying medical conditions.

For more information contact Liberty Utilities Customer Service **1-800-782-2506** or the Public Purpose Programs Administrator at **530-546-1718**.





**Liberty
Utilities**[®]

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Income Eligible Programs Available to Help Customers

Need help with your utility costs or with making energy efficient improvements to your home? If you meet the income qualifications here, you can get a 20% discount on your monthly electric bill and/or energy efficient home improvements at no cost to you regardless whether you own or rent!

To find out more about these programs, visit www.libertyutilities.com, go to "My Account" and then "Electric Financial Programs" to get details. Or, call our local customer service representative at **1-800-782-2506** and ask about the California Alternate Rates for Energy Program (CARE) that offers a 20% discount on your monthly bill. Call our contractor Richard Heath and Associates at **1-866-812-5766** to find out more about the Energy Savings Assistance Program (ESAP) that provides free energy efficiency improvements.

Effective June 1, 2018 to May 31, 2019

Maximum Gross Household Income

Number of Persons in Household	Total Combined Annual Income
1-2	\$ 32,920
3	\$ 41,560
4	\$ 50,200
5	\$ 58,840
6	\$ 67,480
7	\$ 76,120
8	\$ 84,760
Each Additional Person	\$ 8,640

*Upper Limit Calculation =
200% of Federal Poverty Guidelines*

Solar Incentive Program (SIP) Available

As part of our commitment to renewable energy, Liberty Utilities' SIP supports the development of solar distributed generation systems for residential, small business and schools customers within our service territory.

SIP provides a one-time payment to help offset installation costs, and is available on a first-come, first-serve basis.

SIP participants must have their application accepted and approved by Liberty Utilities BEFORE they install their system in order to be eligible for the incentive.

Visit www.libertyutilities.com and click on the **Smart Energy Use** link at the top for more information about this exciting program, including frequently asked questions, the SIP Handbook and access to an online application. Or, call our program coordinator at **530-536-0543** or email CASolar@libertyutilities.com



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