



N E W S

SPRING 2019

Liberty Days: Local and Responsive. We Care.

At **Liberty Utilities**, we live out our commitment to being local, responsive, & caring. We participated in Read Across America, an annual reading motivation and awareness program calls for every child in every community to celebrate reading on March 2, the birthday of beloved children's author Dr. Seuss.

Liberty Utilities, festively dressed up and read the Lorax at New River Elementary for Read Across America to emphasize taking care of our environment. After listening to the book, students shared how they would preserve our natural resources and conserve water for our future. In addition, students were educated on Liberty Utilities' responsibilities as a water provider and encouraged to conserve water.





MAKING THINGS EASY FOR YOU

Liberty Utilities wants to remind you of a fast, safe and convenient way to pay your utility bill using our Infinity Link program.

This program allows you to:

- Sign up for e-Bill
- Review your monthly utility billing information at your convenience
- Access your account information, including water consumption history
- Pay a bill 24 hours a day/ 7 days a week

Your payment option is still available when you register. Get started today!

- To Register and Enroll
- Go to www.libertyutilities.com
- Select CA and your community (city you live)

On the top-right, select "Infinity Link" under the My Account tab For first-time user registration, please have your utility statement or customer/account information available.

As always, our customer service representatives are here to talk with you Monday-Friday, between 8 am-5 pm. We can be reached at **562-923-0711**.







Like Us! Follow Us! Facebook: LibertyParkH2O Twitter: @LibertyParkH2O

> Customer Service: 562-923-0711 800-727-5987

9750 Washburn Road Downey, CA 90241 www.libertyutilities.com

Commitment to Community

Liberty Utilities is honored to be nominated as the "Utility Company of the Year" in 2019 by the Greater Los Angles African American Chamber of Commerce (GLAAACC). Our Supplier Diversity Program creates business opportunities that represent & reflect the diversity of the communities we serve. To learn more, visit our website at www.libertyutilities.com and click on "Partnering Solutions".

DID YOU KNOW:

- The first water pipes in the U.S. were made from hollowed logs.
- More than half of the water used in a home is used in the bathroom.

Committed to Safe & Reliable Water Service

Unlike roads and bridges, most of Liberty Utilities' water infrastructure network is buried beneath the ground, which means it rarely crosses the minds of most residents. But, just like roads and bridges, water infrastructure must be maintained regularly and replaced on a responsible schedule to ensure it will continue operating properly.

The risk of deferring maintenance is steep – as

a neglected water infrastructure can impact the reliability of service, endanger public



health and lead to unplanned disruptions from line breaks, which can damage roads, homes and businesses, and ultimately cost more than planned replacements. Liberty Utilities invests in infrastructure and maintains our system to protect water quality and ensure we can continue delivering safe, reliable water to customers for generations to come. State regulators verify that every investment is needed.



Here are some of our upcoming system improvement projects:

Construction of a reservoir and booster pump station in Compton that will improve water supply capacity to the community for generations to come

Construction of new groundwater Well in Bellflower that will ensure we can continue providing safe water and reliable service to the community for generations to come.

El Segundo & Central- LA County- Replacing approximately 6,600' of primarily backyard water mains. New water mains will be located in the front, with additional fire hydrants for fire protection.

El Segundo & McKinley/Stanford- LA County Replacing approximately 5,500' of primarily backyard water mains. New water mains will be located in the front, with additional fire hydrants for fire protection.

137th & Paulson, Compton- Replacing approximately 2,800' of aging water main, and installing additional fire hydrants for increased fire protection.