

*If you maintain a
SECOND HOME
you may have a situation
that requires special
handling, we want to
provide you a special
service...*

ZERO ESTIMATE BILLING



LibertyUtilities.com
933 Eloise Avenue
South Lake Tahoe, CA 96150

**CUSTOMER
SERVICE**

A Plan for Second Home Owners



ZERO ESTIMATE BILLING



ZERO ESTIMATE BILLING

For second homeowners, here is how you are ordinarily estimated. During severe winter weather or, in areas inaccessible during the winter months, our meter readers are unable to reach your home to read the electric meter. As a result, you receive estimated bills. Our computers are programmed to estimate bills based on the average amount of energy you used during the same billing period for the last three years or during the previous month, if no billing history.

You are expected to pay the estimated bill, even though it may be higher or lower than if the actual energy use was known. When we can read the meter, your bill is adjusted so that you pay for EXACTLY the amount of energy used at the home. Assuming actual energy use is less than the estimates, you will receive a corrected billing statement after the meter is read. If actual energy use is greater, you are responsible for paying the difference.

We're offering YOU an alternative to the usual estimated bill. When you complete, sign and mail in the attached agreement, you will be billed during winter months, at zero energy use, until we can get an actual read for your meter. You will continue to receive a bill for the basic minimum monthly service charge.

This also means you agree to be responsible for the energy used at that residence. Assuming some energy is used (to keep pipes from freezing, for example), you will be responsible for paying any balance due.

You have two choices. You can continue to be billed as in the past. Or, you may choose the ZERO ESTIMATE BILLING. If you choose the zero estimation option, act today so we can process your request as soon as possible. Please return the form at the right with your payment or mail to the address listed at the end of this brochure.

ZERO ESTIMATE BILLING

Zero Estimate Billing Service Agreement with Liberty Utilities

I want to take advantage of the ZERO ESTIMATE BILLING OPTION.

I understand that my service has not been turned off and, therefore, I am responsible for energy used at the service address. Although I will continue to pay for the minimum monthly Service Charge, I will receive a bill for exactly the amount of energy used whenever the meter is read.

(PLEASE PRINT CLEARLY)

Account number

Name

* Service Address

Mailing Address

Phone Number (Weekdays between 8am and 5pm)

Signature

** If you have more than one residence to which this applies, please send in one form for each service address.*

Mail To:

Liberty Utilities
933 Eloise Avenue
South Lake Tahoe, CA 96150

