



Liberty Utilities

California Pacific Electric Co
933 Eloise Ave
South Lake Tahoe, CA 96150

Visit our website at www.libertyutilities.com

CUSTOMER SERVICE & EMERGENCY SERVICE: (800) 782-2506

Statement

ACCOUNT INFORMATION

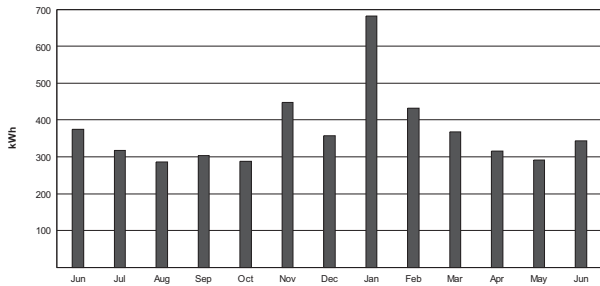
Account Number: _____
Premise Number: _____
Statement #: _____
Bill Date: _____
Past Due Date: _____

Service Address: _____

SPECIAL MESSAGE

METER NUMBER	RATE CODE	NUM DAYS	SERVICE DATES	PREVIOUS READ	CURRENT READ	kWh USAGE	DEMAND USAGE	MULT

ANNUAL CONSUMPTION COMPARISON



ACCOUNT ACTIVITY

Base Usage kWh

Previous Balance

Payment

Customer Charge

California Surcharge

CPUC Surcharge

Distribution Charge

Public Purpose Programs (PPP)

Energy Cost Adj Clause (ECAC)

Generation Charge

ECAC Amortization

Vegetation Management Charge

Total Current Charges Due

Total Amount Due

Please return this portion with your payment to ensure proper credit to your account.
Please write the following account number on your check or money order and
make your check payable to Liberty Utilities. Thank you!

Account No: _____

Past Due Date: _____

Total Amount Due: _____

Amount Enclosed: _____

LIBERTY UTILITIES
California Pacific Electric Co
P.O. Box 80374
City of Industry, CA 91716-8374

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CALIFORNIA CUSTOMERS

Regular bills for service are rendered on a monthly basis and are due and payable upon presentation, which is considered to be two (2) days after mailing. Payment should be mailed or made at the Liberty Utilities Customer Business Office or authorized agent payment station.

Current charges become PAST DUE seventeen (17) days after the regular monthly bill is mailed. A termination of Service notice may be issued if payment has not been received within two (2) working days after the Past Due Date indicated on the billing statement. A 1% late charge shall be assessed if payment is not received within forty-five (45) days following the calculation of the regular monthly bill.

Should you question this bill, please request an explanation from the Utility. A complaint or investigation request initiated within five (5) days of receipt of the contested bill will be reviewed by the Company, during which time consideration will be given to allow amortization of the unpaid balance over a reasonable period of time. If you thereafter believe you have been billed incorrectly, or disagree with the Company's disposition of your complaint or dispute, the amount of the bill should be deposited with the California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, California 94102, or telephone (415) 703-1170 or 1-800-649-7570, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

ELECTRIC INDUSTRY DEFINITIONS

Generation Charge:

The non-fuel costs related to the operation and maintenance of Liberty Utilities electric generating facilities.

Energy Cost Adjustment Clause (ECAC) Charge:

The current cost associated with fuel and power purchases. Liberty Utilities produces power with its generating plants and purchases power from wholesale suppliers and delivers that power to customers.

ECAC Amortization Charge:

The under- or over-recovery of prior period fuel and power costs incurred by the company on behalf of its customers.

Distribution Charge:

The costs associated with transporting electricity from your neighborhood to your home or business.

Public Purpose Program (PPP):

These costs support state-mandated programs for low-income assistance and energy efficiency.

Vegetation Management Charge:

These costs cover ongoing tree-trimming and vegetation removal expenses.