

Rule No. 14

CONTINUITY OF SERVICE

- A. Shortage and Interruption. The Utility will exercise reasonable diligence to furnish a continuous and sufficient supply of electricity to its Customers and to avoid any shortage or interruption of delivery thereof. It cannot, however, guarantee a continuous or sufficient supply or freedom from interruption.

The Utility will not be liable for interruption or shortage of supply, nor for any loss or damage occasioned thereby, if such interruption or shortage results from any cause not within its control.

Whenever, in the operation of the Utility's electric plants, properties, and/or systems, interruption in the delivery of electric energy to Customers results from or is occasioned by causes other than the exercise by the Utility of its right to suspend temporarily the delivery of electric energy for the purpose of making repairs or improvements to its system, notice of any such interruption will not be given to the Customers of the Utility, but the Utility shall exercise reasonable diligence to reinstitute delivery of electric energy.

- B. Temporary Suspension for Repairs. The Utility, whenever it shall find it necessary for the purpose of making repairs or improvements to its system, will have the right to suspend temporarily the delivery of electricity. In all such cases as reasonable notice thereof as circumstances will permit will be given to the Customer, and the making of such repairs or improvements will be prosecuted as rapidly as may be practicable and, if practicable, at such times as will cause the least inconvenience to the Customers.
- C. Apportionment of Supply During Time of Shortage. Should a shortage of supply ever occur, the Utility will apportion its available supply of electricity among its Customers as authorized or directed by the Public Utilities Commission. In the absence of a Commission order, the Utility will apportion the supply in the manner that appears to it not equitable under conditions then prevailing.