

Rule No. 12

OPTIONAL RATES AND INFORMATION TO BE PROVIDED THE PUBLIC

- A. General Information. The Utility will maintain, open for inspection at its more important commercial offices, pertinent information regarding the service rendered to the Customer, including the following:
 - 1. A description of service that may be furnished as set forth in Rule No. 2.
 - 2. A copy of the tariff schedules consisting of rates, general Rules of the Utility, and forms of contracts and applications applicable to the territory served from that office.

- B. Effective Rates. The rates charged by the Utility for electric service are those on file with the Public Utilities Commission and legally in effect. A copy of complete tariff schedules and advice letters, as filed with the Commission, shall be maintained for public inspection at the General Office. Complete tariff schedules of all rates in effect in any one District of the Utility will be kept in that District Office where they may be consulted by the public during office hours.

- C. Optional Rates. Where there are two or more rate schedules, rates, or optional provisions applicable to the class of service requested by the Applicant, the Utility of its authorized employees will call Applicant's attention, at the time application is made to the several schedules, and the Applicant must designate which rate schedule, rate, or optional provision he desires. When the Customer notifies the Utility of any material change in the size, character, or extent of his utilizing equipment or operations, in accordance with Section C of Rule No. 3, the Utility will, within a reasonable time, advise the Customer of the resulting rate options. In the absence of the notification provided for in Section C of Rule No. 3, the Utility assumes no responsibility for advising the Customer of lower optional rates under other existing schedules, rates, or optional provisions available as a result of the Customer's changes in equipment or operations.

- D. New or Revised Rates. Should new or revised rates be established after the time application is made, the Utility will, within a reasonable time, use such means as may be practicable to bring them to the attention of those of its Customers who may be affected thereby.

(Continued)

Advice Letter No. 28-E

Issued by
Michael R. Smart

Date Filed July 15, 2013

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(Continued)

- E. Change of Rate Schedule.
1. A change to another applicable rate schedule, rate, or optional provision will be made only where the Customer elects to make such change.
 2. Should a Customer so elect, the change will be made provided:
 - a. A change has not been made effective during the past twelve month period; or
 - b. The change is made to, or from, a new or revised rate schedule; or
 - c. There has been a change in the Customer's operating conditions for that service which, in the opinion of the Utility, justifies the change; and
 - d. The change is not made more often than once in twelve months where service is being supplied under a schedule containing an annual fixed charge or an annual minimum charge; and
 - e. The Customer has made the request by written notice to the Utility.
 3. The change will become effective for the billing period during which the Customer has requested the change.
- F. Interconnection. Unless otherwise stated in the rate schedule, the rate schedules of the Utility are applicable only for service supplied entirely by the Utility without interconnection with any other source of supply, except that interconnection may be made by double-throw switch where necessary to meet the minimum requirements for emergencies.
- G. Stand-By Service. The Utility will not supply stand-by or breakdown service to customers whose premises are regularly served with light, heat or power from a source of supply other than the Utility. Stand-by service will not be supplied to any system, business or service regularly used in competition with the service of this Utility or where such stand-by service is desired or intended for resale or redistribution or as otherwise stated in Rule No. 19.

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