



Liberty Energy

California Pacific Electric Company

LOCAL
RESPONSIVE
WE CARE



WATTS UP?

Liberty Energy is committed to bringing back the local utility by continuing to invest in and maintain the electric distribution system (poles, wires, substations) and other equipment needed to deliver electricity to you, our customers. Our emphasis is on maintaining the support structure necessary to provide our customers with safe, reliable and responsive customer service. We do this by being on the ground in the communities we serve.

- *Liberty Energy has reopened customer service centers, created jobs, and is putting local decision making to work.*
- *Strong local decision making translate into responsiveness and service reliability.*
- *The key to our success is our ability to anticipate and respond to the needs of our customers. We do this by having a regional President oversee real-time decision making.*
- *Our local teams are comprised of highly skilled and dependable employees.*
- *We have a remarkable employee culture that rewards superior customer service and support.*
- *Liberty Energy upholds a disciplined approach to measuring our performance. Customer input matters! This is why we believe in a strong community presence, being visible and accessible to the customers we serve.*
- *We are committed to promoting conservation initiatives and programs for low-income residents.*



Liberty Energy We're Local, Responsive and in two words: We Care!

ENERGIZE WISE



WARNING

Be Aware Important Customer Notice

Please be aware that a company called "Energy Service Center" has been calling Liberty Energy's customers to offer discounts on their electric bills. Liberty Energy is **NOT** associated or affiliated with this business in any way. Liberty Energy recommends using caution when providing to any unknown source, personal information about you or your utility bill.

Please notify a Liberty Energy customer service representative at (800) 782-2506 if you receive a similar call or if you have any questions.

CONSERVATION CORNER

Spring into Savings with Spring Cleaning

- Set your water heater to 120°.
- Clean furnace system and check ducts for leaks.
- Replace furnace and air conditioner filters monthly.
- Fix leaky faucets and install low-flow showerheads.
- Turn off lights and appliances when not in use and don't forget your computer.
- Vacuum your refrigerator coils, underneath and in the back. They need air space to work.



Recycle your old refrigerator or freezer and earn \$35.00. Call 1-877-289-8260 for a FREE pick up.

ENERGY SYNERGY

Call before you dig. It's the law!

Planning a home improvement job?
Planting a tree? Installing a fence or deck?

Here's what you need to know first:

Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job. Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call -- even small projects like planting trees and shrubs.

The depth of utility lines varies and there may be multiple utility lines in a common area. **Call 811 two business days in advance** of digging and the appropriate representative(s) will visit your property to mark the underground utilities for you.

Call 811 - if this number is not functional in your area, call 1-800-227-2600 or log onto www.call811.com.



COMMUNITY CONNECTION

Do You Qualify for the Energy Savings Assistance Program?

Whether you rent or own, you can start saving money through Liberty Energy's income-qualified program. You may be eligible for some of these energy efficient home improvements at no cost to you. Conserving energy just got a whole lot easier with FREE energy education and a FREE home assessment.



Your Home Can Start Saving Money With These Improvements**

- Ceiling and floor insulation*
- Weather-stripping & caulking*
- Refrigerator replacement*
- Water heater blanket and pipe wrap*

- Minor home repair*
- Showerheads & faucet aerators*
- Indoor & outdoor CFL's*
- Storm windows*

Qualifying Household Income Guidelines*

Number of Persons Living in My Home	Total Combined Annual Income from ALL Sources
1	\$22,340
2	\$30,260
3	\$38,180
4	\$46,100
5	\$54,020
6	\$61,940
7	\$69,860
8	\$77,780
Each Additional Person	\$7,920

To find out more about the Energy Savings Assistance Program contact RHA 1-866-812-5766 • 7a-7p • Se habla Español

*Household income levels established qualification for the program. Income levels are good starting June 1, 2012-May 31, 2013.

** Income guidelines apply.

HOLIDAY CLOSURE

Liberty Energy will be closed on Memorial Day, Monday, May 28th, 2012.

We wish you all a safe holiday as we take a moment and remember those who have given their lives for our freedom!



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California Pacific Electric Company

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1-800-782-2506

www.liberty-energy.com