



Liberty UtilitiesSM

August 2014

IMPROVING RELIABILITY

Later this summer, Liberty Utilities will begin another project designed to improve the reliability of your electric service.

Liberty Utilities will replace a 1.1 mile section of its 14.4 kilovolt 7203 distribution line located within the Town of Truckee.

The existing distribution wire on this portion of the line will be replaced with larger-diameter wire to maintain safe and reliable delivery of electric service to our customers. The improvement enables approximately five megawatts (5 MW) of additional load on that line to help meet anticipated peak energy demand during the winter of 2014/15.

The project will not change the voltage on any portion of the 7203 Distribution Line, and will not reduce the need for Liberty's proposed overall project to upgrade its existing 625 and 650 Lines which is currently pending before various regulatory agencies.

The 7203 Distribution Line improvements are expected to be completed by end of Fall, 2014. Liberty Utilities routinely conducts maintenance and construction on its 1,880 miles of power lines and 14 substations to improve service reliability.

For more information, please visit www.libertyutilities.com/west and click on this item located under "In the News".



1 4 5
YEARS OF
UTILITY
EXPERIENCE

Did you know that the seven managers who comprise Liberty Utilities' leadership have a combined 145 years' worth of utility experience, many with Liberty Utilities' predecessor NV Energy/Sierra Pacific Power Company?

Check it out on our website at www.libertyutilities.com/west and click on the rotating banner featuring their photos---you may see someone you know!

SAFETY REMINDERS

WILDFIRE SEASON

Liberty Utilities is a member of the Sierra Front Wildfire Cooperators, and coordinates our wildfire prevention and response plans with responsible agencies.

The extreme drought across the west has made this year's fire season very dangerous, and we encourage our customers to practice wildfire prevention while enjoying all that the Lake Tahoe region and beyond has to offer.

For more information about wildfire prevention and protection, visit www.fire.ca.gov or your local fire department's website.



Liberty Utilities' Finance Manager Mike Long and Engineering Planner Angie Custer recently participated in the 2014 North Tahoe-Truckee Emergency Council Exercise with local responders. Liberty participates in similar exercises throughout its service territory to ensure emergency preparedness.

SCHOOL'S IN SESSION

Liberty wants to remind our customers to slow down around school zones as traditional-schedule schools go back into session this Fall. Also, be aware that some schools may be on multi-year tracks, so it's always a good idea to drive cautiously around any schools regardless of the time of year.



DON'T BE FOOLED!



Liberty Utilities is once again warning the public of aggressive scams targeting utility customers. In addition to phone calls and emails, some Liberty Utilities' customers have reported individuals posing as utility workers coming to their home demanding access and payment.

Liberty Utilities warns its customers not to respond to a payment demand of this type if they receive it. Specifically, do not click on any link or open any attachment to an email or provide any payment type information over the phone. If approached in person, insist on seeing the employees' badge. All official vehicles display the Liberty Utilities logo. Liberty Utilities representatives do not place calls, send emails or send representatives to customers demanding payment. Liberty encourages customers who are contacted in this manner to call us at 1-800-782-2506.

Local and Responsive. We Care.

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