



Be the boss of your bills

Get started with these saving tips

We want to help you save. A few small steps could add up to big savings.



Weatherize your home - Sealing air leaks around windows, doors and vents can help save energy and can make your home more comfortable.



Invest in smart tools - Smart thermostats, smart appliances and smart irrigation controllers all use technology to help you save.



Look for labels - When buying appliances, water heaters, electronics, light bulbs, toilets, faucets, shower heads, and more, look for ENERGY STAR® and WaterSense labels. Items with these labels are certified by the EPA to use less and can save you significant money on your utility bills.

Scan code for
more savings tips



www.libertyenergyandwater.com



Liberty®



Multiple Payment Options

Find the option that's most convenient for you

With the introduction of our new My Account customer portal, Liberty is excited to announce that there will be some changes to our payment options to make it more convenient for you to pay your bill. Some changes include:

- Removal of convenience fee from our online and phone payment options
- Additional authorized payment agents, making it easier to find a location to pay



Automatic Payments

Set up automatic payments using your checking account. There is no convenience fee for this service.



Pay by Mail

Mail your payment (check not cash) to your prescribed payment address, just allow up to 10 days for processing. There is no convenience fee to pay with this method.



Pay Online

If you wish to pay right away, you can pay online with your credit or ATM debit card. You can also pay by electronic check. **There is no longer a convenience fee** to pay with this method.



Pay by Phone

Using our automated Interactive Voice Response ("IVR") phone system, you can pay with your debit or credit card. **There is no longer a convenience fee** to pay with this method.



Online bank bill payment service

Most banks and credit unions offer bill payment services to their customers. Liberty can be set up as a Payee in the system. Contact your financial institution for more information.



Authorized Payment Agent

You can use cash to pay your bill at an authorized payment center. There is no fee for this service. **Now with more authorized payment agents to choose from!** Visit our website to view the complete list.

