

## AVR\_California Public Utilities Commission

The [California Public Utilities Commission](#) (CPUC) is a state agency created by Constitutional amendment that regulates privately owned telecommunications, electric, natural gas, water, railroad, rail transit, passenger transportation companies, in addition to authorizing video franchises.

The CPUC's five Governor-appointed Commissioners are responsible to ensure that California utility customers have safe, reliable utility service at reasonable rates, protecting utility customers from fraud, and promoting the health of California's economy.

The CPUC plays a key role in making California a national and international leader on a number of clean energy related initiatives and policies designed to benefit consumers, the environment, and the economy. The CPUC headquarters are in San Francisco with field offices in Los Angeles, Sacramento, and San Diego.

In December 2005, the CPUC approved a [Water Action Plan](#) (WAP) that identifies policy objectives that will guide the Commission in regulating investor-owned water utilities and highlights the action that the Commission anticipates or will consider taking in order to implement these objectives. The Commission's objectives are based on four key principles:

1. Safe, high quality water
2. Highly reliable water supplies
3. Efficient use of water, and
4. Reasonable rates and viable utilities.

Building off of the four key principles, the Commission developed six objectives, each with a series of actions that advance them:

- Maintain highest standards of water quality
- Strengthen water conservation programs to a level comparable to those of energy utilities
- Promote water infrastructure investment
- Assist low-income ratepayers
- Streamline PUC regulatory decision-making
- Set rates that balance investment, conservation, and affordability

The CPUC's support in these areas help AVRWC provide reliable, high quality water to our customers in a cost-effective manner.