

LIBERTY UTILITIES
 (APPLE VALLEY RANCHOS WATER) CORP
 21760 OTTAWA ROAD
 P. O. BOX 7005
 APPLE VALLEY, CALIFORNIA 92307

REVISED Cal. P.U.C. Sheet No. 977-W

Canceling REVISED Cal. P.U.C. Sheet No. 589-W

Form No. 3

BILL FOR SERVICE

(D)
(N)



P.O. Box 7005
 Apple Valley, CA 92307-0711

Page 1 / 1

Office Location: 21760 Ottawa Road
 Walk-in Office Hours: M-F 8am - 5 pm
 General Office or Emergency: (760) 247-6484
 24 hour automated information line (800) 451-9180
 Please visit our website @ www.libertyutilities.com

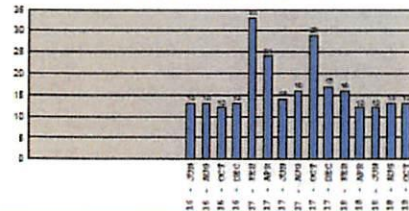
Account Number: 000000
 Customer Number: 000000
 Service Address: 123 MAIN STREET
 Type of Service: RESIDENTIAL/REGULAR
 Service Period: 08/24/2018 to 10/24/2018
 Date of Bill: 10/25/2018

Current Water Charges

Tier 1 Usage Charge	\$50.39
Surcharge 228-W	\$2.03
CARW Surcharge	\$1.38
Service Charge	\$44.48
CA Public Utilities Commission Fee	\$1.38
TOTAL CURRENT WATER CHARGES	\$99.66

Service Information

Your Monthly Water Usage (in hundred Cubic Feet)



Usage Breakdown

Service From:	08/24/2018	To:	10/24/2018	61 days
Meter Number	03873184	Meter Size	5/8" x 3/4"	Usage
		Previous Read	2656	13
		Current Read	2669	
Tier 1	(13 CCF @ \$3.8760)		\$50.39	
Total Usage			\$99.66	

1 unit = 100 Cubic Feet (CCF) of Water 1 CCF = 748 Gallons

Special Message

Amount Due	
Previous Balance	\$93.85
Payment-Thank You	-\$100.00
TOTAL CURRENT WATER CHARGES	\$99.66
TOTAL AMOUNT DUE DUE BY 11/14/2018	\$93.51

A late fee will be applied if the current charges are not paid by 11/29/2018

Return this portion with your payment.



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Account Number: D15320
 Customer Number: D82320
 Service Address: 123 MAIN STREET
 Type of Service: RESIDENTIAL/REGULAR
 Due Date: 11/14/2018

\$93.51	
Amount Due	Amount Enclosed

PWA1108A AUTO PCH 5-DIGIT 92307
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JANE SMITH
 123 MAIN STREET
 APPLE VALLEY CA 92307-0701

LIBERTY UTILITIES
 PO BOX 6005
 ARTESIA, CA 90702-6005



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(continued)

(To be inserted by utility)

Issued By

(To be inserted by Cal. P.U.C.)

Advice No. 231-W

GREGORY S. SORENSEN
 Name

Date Filed 12/07/2018

Dec. No.

PRESIDENT
 Title

Effective 12/01/2018

Resolution No.

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 (APPLE VALLEY RANCHOS WATER) CORP
 21760 OTTAWA ROAD
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REVISED Cal. P.U.C. Sheet No. 978-W

Canceling REVISED Cal. P.U.C. Sheet No. 590-W

Form No. 3 (continued)

BILL FOR SERVICE

(D)
(N)

This bill is due and payable upon date of presentation. It will become past due if not paid within 15 days after billing date. A late fee equal to 1.5% of the current charges will be assessed if payment is not received and posted to your account within 34 days of date of bill. The maximum late fee is \$1.00.

If you believe there is an error on your bill or have a question about your service, please call Liberty Utilities (Apple Valley Ranchos Water) Corp. customer support at (760) 247-6484.

If you are not satisfied with Liberty Utilities (Apple Valley Ranchos Water) Corp.'s response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online.

Telephone 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail California Public Utilities Commission, Consumer Affairs Branch,
 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

The following state mandated outdoor water uses are PROHIBITED

- Using potable water to wash down sidewalks and driveways
- Allowing runoff of water onto streets and sidewalks
- Using hoses without shutoff nozzles when washing vehicles
- Using potable water in fountains or decorative water features that do not recirculate water
- Watering outside within 48 hours of measurable rainfall
- Using potable water to irrigate landscapes of new homes and buildings, except with drip irrigation or micro-spray
- Using potable water to irrigate ornamental turf on public street medians

We can help you save water! Please call us at (760) 247-6484 for water conservation tools and information.

(N)

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