

PUBLIC UTILITIES COMMISSION

605 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



October 12, 2015

Edward N. Jackson
Director, Revenue Requirements
Apple Valley Ranchos Water Company
P.O. Box 7005
Apple Valley, CA 92307

Dear Mr. Jackson,

The Commission has approved Apple Valley Ranchos Water Company's Advice Letter No. 201-W, filed on September 22, 2015, to modify Rule 14.1 which was submitted in accordance with Resolution W-4976.

Enclosed are copies of the following revised tariff sheets for the utility's files:

P.U.C. Sheet No.**Title of Sheet**

831-W	Rule 14.1, Page 1
832-W	Rule 14.1, Page 2
833-W	Rule 14.1, Page 3
834-W	Rule 14.1, Page 4
835-W	Rule 14.1, Page 5
836-W	Rule 14.1, Page 6
837-W	Rule 14.1, Page 7
838-W	Rule 14.1, Page 8
839-W	Rule 14.1, Page 9
840-W	Rule 14.1, Page 10
841-W	Rule 14.1, Page 11
842-W	Rule 14.1, Page 12
843-W	Table of Contents, Page 1

Please contact Jim Boothe at (415) 703-1748 if you have any questions.

Thank you,


Jennifer Perez

Water & Sewer Advisory Branch
Division of Water and Audits

Enclosures

**CALIFORNIA PUBLIC UTILITIES
COMMISSION
DIVISION OF WATER AND
AUDITS
Advice Letter Cover Sheet**

(Date Filed / Received Stamp by CPUC)

FILED

SEP 22 2015

PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS

AL # 201-W	Date Mailed to Service List: September 22, 2015	Requested Effective Date: Upon Commission Approval		Requested Tier: <input type="checkbox"/> Tier 1 <input checked="" type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 3	
Replacing AL #:	Authorization for Filing: Res. W-4976	Compliance Filing? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Rate Impact	\$	n/a
				%	n/a

The public has 20 days from Date Mailed (above) to protest this advice letter. If you chose to protest or respond to the advice letter, send Protest and/or Correspondence within 20 days to:

Director
Division of Water and Audits
505 Van Ness Ave.
San Francisco, CA 94102

and if you have email capability, also email to:

water_division@cpuc.ca.gov

Your protest also must be served on the Utility

(see attached advice letter for more information and grounds for protest)

Company Name: Apple Valley Ranchos Water Company

Address: 21760 Ottawa Road, P.O. Box 7005

City, State, Zip: Apple Valley, CA 92307-7005

CPUC Utility Number:

WTA U-346-W

WTB _____

WTC _____

WTD _____

SWR _____

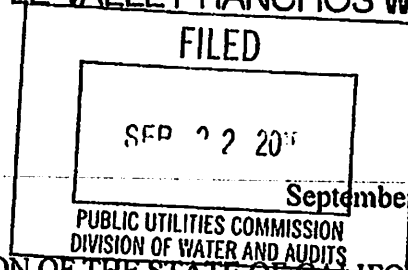
Contact Name:	Phone No.	Fax No.	Email Address:
Filer Edward N. Jackson	562.923.0711	562.861.5902	ed.jackson@parkwater.com
Alternate Ellen M. Zimbalist	562.923.0711	562.861.5902	ezimbalist@parkwater.com

Description: These tariffs are submitted pursuant to Resolution 4976, Drought Procedures for Conservation, Rationing, and Service Connection Moratoria. The tariffs affected are 831-W, 832-W, 833-W, 834-W, 835-W, 836-W, 837-W, 838-W, 839-W, 840-W, 841-W, 842-W, and 843-W.

(FOR CPUC USE ONLY)

WTS Budget/Activity/Type	Process as: <input type="checkbox"/> Tier 1 <input type="checkbox"/> Tier 2 <input type="checkbox"/> Tier 3	
Project Manager:	20th Day	30th Day
Analyst:	Suspended on:	
Due Date:	Extended on:	
Completion Date:	Resolution No.:	
	AL/Tariff Effective Date:	

APPLE VALLEY RANCHOS WATER COMPANY™



Advice Letter No. 201-W

September 22, 2015

TO THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Apple Valley Ranchos Water Company (U 346 W) ("AVR") hereby transmits the following revised tariff sheets applicable to water service in its service territory:

Calif. P.U.C.

<u>Sheet No.</u>	<u>Title of Sheet</u>	<u>Schedule Number</u>	<u>Canceled Sheet No.</u>
831-W	Rule 14.1, page 1		593-W
832-W	Rule 14.1, page 2		594-W
833-W	Rule 14.1, page 3		595-W
834-W	Rule 14.1, page 4		596-W
835-W	Rule 14.1, page 5		Original
836-W	Rule 14.1, page 6		Original
837-W	Rule 14.1, page 7		Original
838-W	Rule 14.1, page 8		Original
839-W	Rule 14.1, page 9		Original
840-W	Rule 14.1, page 10		Original
841-W	Rule 14.1, page 11		Original
842-W	Rule 14.1, page 12		Original
843-W	Table of Contents, page 1		820-W

Summary

AVR requests Commission approval to modify its existing Rule No. 14.1, such that it will contain an updated Water Shortage Contingency Plan consistent with Resolution W-5034, adopted by the Commission on April 19, 2015, ordering compliance with the requirements of the State Water Resource Control Board.

Background

In Advice Letter 146-W, AVR sought, and the Commission approved, a proposed Rule 14.1 that was based upon the sample Rule 14.1 in Standard Practice U-40-W ("SP U-40"), dated July 2007. AVR's Rule 14.1 became effective on October 17, 2008. On February 27, 2014, the Commission adopted Drought Procedures in Resolution No. W-4976, Appendix B to those

PO Box 7002
21760 Ottawa Road
Apple Valley, CA 92308
760.247.6484

Drought Procedures contains an "Example of Rule 14.1" that modifies the sample Rule 14.1 in the July 2007 version of SP U-40. For Class A and B water companies like AVR that have an existing Rule 14.1, Ordering Paragraph No. 2 of Resolution W-4976 requires the submission of a letter notifying the Division of Water & Audits ("DWA") that the companies are activating their Tariff Rule No. 14.1. AVR submitted that notification to DWA on March 25, 2014.

Discussion

In Resolution W-5034, the Commission described the steps that its regulated water utilities should take to comply with the mandatory use restrictions and penalties for violations established by the State Water Resources Control Board.

As required by that resolution, AVR submitted Advice Letter 197-W requesting approval to add a proposed Schedule 14.1 to its tariffs. Advice Letter 197-W was approved with an effective date of June 21, 2015. The modifications proposed herein mirror the framework and language in AVR's approved Schedule No. 14.1.

Tier Designation

Pursuant to Resolutions W-4976 and W-5034, AVR submits this as a Tier 2 advice letter.

Requested Effective Date

Pursuant to General Order 96-B, and General Rule 7.3.1, AVR requests this filing become effective when Division of Water and Audits approves the proposed Rule 14.1 presented in this advice letter filing, after completion of individual customer notice requirements.

Notice and Service

In accordance with General Order 96-B, General Rule 4.3 and 7.2 and Water Industry Rule 4.1, a copy of this advice letter will be mailed or electronically transmitted September 22, 2015 to competing and adjacent utilities and other utilities or interested parties having requested such notification. A list of those utilities and/or parties is attached. AVR will provide customer notice of this advice letter by bill insert.

Response or Protest

Anyone may respond to or protest this advice letter. When submitting a response or protest, please include the utility name and advice letter number in the subject line. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. A protest shall provide citations or proofs where available to allow staff to properly consider the protest. The grounds for a protest are:

1. The utility did not properly serve or give notice of the advice letter;
2. The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
3. The analysis, calculations, or data in the advice letter contain material error or omissions;
4. The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
5. The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
6. The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A response or protest must be made in writing or by electronic mail and must be received by the Division of Water and Audits within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Division of Water and Audits, 3rd Floor
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102
water_division@cpuc.ca.gov

On the same date the response or protest is submitted to the Division of Water and Audits, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:

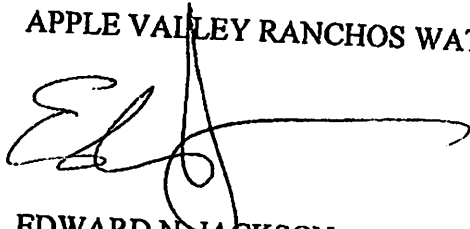
Edward N. Jackson
Representative
Director of Revenue Requirements
Park Water Company
9750 Washburn Road
P. O. Box 7002
Downey, CA 90241
Fax: (562) 861-5902
E-Mail: regulatoryaffairs@parkwater.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Division of Water and Audits, within the 20 day protest period, so that

a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

If you have not received a reply to your protest within 10 business days, contact this person at (562) 923-0711, ext. 1212.

APPLE VALLEY RANCHOS WATER COMPANY



EDWARD N. JACKSON

Representative

Director of Revenue Requirements

Park Water Company

9750 Washburn Road

Downey, CA 90241

562.923.0711, ext. 1212

ed.jackson@parkwater.com

ENJ/emz

Attachment

RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

Page 1 of 12

(N)

The water supply for Apple Valley Ranchos Water Company ("AVR") may be interrupted or reduced due to a variety of circumstances, for instance, in response to a drought or a catastrophic event, such as an earthquake or fire that damages water delivery and storage facilities, or a power outage that affects water treatment or pumping operations. This Water Shortage Contingency Plan enables the utility to respond efficiently and effectively to all water shortage contingencies.

A. GENERAL INFORMATION

1. Wasteful water use practices, as outlined in Section B of this Rule, constitute prohibited, non-essential or unauthorized water use, and are declared to be a waste of water, subject to the terms and conditions of Rule No. 11, which allow AVR to discontinue service after due notice to the customer of wasteful or negligent use of water on the customer's premises. AVR's customers shall be notified of these conservation measures through a bill insert or a direct mailing, and/or through electronic communications, pursuant to the direction of the California Public Utilities Commission ("Commission").
2. If water supplies are projected to be insufficient to meet normal customer demand for reasons beyond the control of AVR, or if directed under an emergency regulation by an authorized government agency, commission, or official, AVR may implement additional water-saving conservation measures and mandatory restrictions, as described in Section C of this Rule. As directed by the Commission, AVR's customers shall be notified of the applicable mandatory restrictions or conservation measures through newspaper inserts, website and other electronic communications, bill inserts or direct mailings, as appropriate, as long as the declaration of emergency is in effect.
3. Should supply conditions or government directives dictate, prior to, or in response to, executive orders, state agency-promulgated emergency regulations, or a declaration of emergency issued by a water wholesaler or other government agency, AVR may request permission from the Commission to add a Schedule No. 14.1 – Water Shortage Contingency Plan with Staged Mandatory Reductions, Restrictions, and Drought Surcharges, via a Tier 2 advice letter as set forth in Section D. Utilities without a full decoupling Water Revenue Adjustment Mechanism ("WRAM") balancing account in one or more ratemaking areas also may request a lost revenue memorandum account at this time.
4. AVR shall file a Tier 2 advice letter to request activation of a particular stage of Schedule 14.1 – Water Shortage Contingency Plan with Staged Mandatory Reductions, Restrictions and Drought Surcharges, as set forth in Section D, under the following conditions:

(N)

Advice No. 201-W
LEIGH K. JORDAN
Name
Dec. No. EXECUTIVE VICE PRESIDENT
Title

Date Filed SEP 22 2015
Effective OCT 13 2015
Resolution No.

RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

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(N)

A. GENERAL INFORMATION (Continued)

- a. If the Commission, wholesale water supplier, or AVR declares an emergency requiring mandatory water use restrictions, or;
 - b. If a government agency with legal jurisdiction over AVR or its service area declares a state of emergency in response to severe drought conditions, earthquake or other catastrophic event that severely reduces AVR's water supply, or;
 - c. If voluntary conservation levels or mandatory restrictions on certain uses of water, set by the Commission, AVR, wholesale water supplier, or government agency, are insufficient, or;
 - d. If a Declaration of Mandatory Water Restrictions is made by Park or governing body or agency, or;
 - e. If AVR chooses to subsequently activate a different stage.
5. All monies collected by AVR through surcharges, penalties or fees shall be booked to the WRAM or a memorandum account to offset recovery of lost revenues.
 6. All expenses incurred by AVR to implement Rule No.14.1 and Schedule No.14.1 that have not been considered in a General Rate Case or other proceeding shall be recoverable by AVR if determined to be reasonable by the Commission. These additional monies shall be accumulated by AVR in a separate memorandum account, authorized in Resolution W-4976 for disposition as directed or authorized from time to time by the Commission.
 7. When Schedule No.14.1 is in effect, but AVR determines that water supplies are again sufficient to meet normal demands, and mandatory restrictions are no longer necessary, or if AVR wants to implement a lower stage of mandatory restrictions, AVR shall seek Commission approval via a Tier 1 advice letter to de-activate the particular stage of mandatory reductions or allocations that had been authorized.
 8. None of the restrictions listed below apply to the use of recycled water.

B. NON-ESSENTIAL OR UNAUTHORIZED WATER USES

The following non-essential or unauthorized uses of water are declared to be a waste of water and are subject to the terms and conditions of Rule No. 11:

(N)

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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

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(N)

B. NON-ESSENTIAL OR UNAUTHORIZED WATER USES (Continued)

1. The application of potable water to outdoor landscape in a manner that causes runoff such that water flow onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
2. The use of a hose that dispenses potable water to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
3. The use of potable water for washing buildings, structures, sidewalks, walkways, patios, tennis courts, or other hard-surfaced, non-porous areas.
4. The use of potable water in a fountain or other decorative water feature, except where the water is part of a recirculating system.
5. The use of potable water for watering outside plants, lawn, landscape, and turf area during certain hours prohibited by applicable laws, during and up to 48 hours after measurable rainfall (0.1" or more).
6. The failure to promptly repair any leaks, breaks, or other malfunction resulting in water waste in a customer's domestic or outdoor water system after notification by AVR, unless other, specific arrangements are made with and agreed to by AVR.
7. The serving of water, other than upon request, in eating and drinking establishments, including but not limited to restaurants, hotels, cafes, bars, or other public places where food or drink are served and/or purchased.
8. Hotels/motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option in each guestroom.
9. The use of potable water for irrigation of ornamental turf on public street medians.
10. The use of potable water for irrigation outside of newly constructed homes and buildings that is not delivered by drip or micro spray systems.
11. Commercial, industrial, and institutional properties, such as campuses, golf courses, and cemeteries, immediately implement water efficiency measures to reduce potable water use in an amount consistent with the mandated reduction.

(N)

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(N)

B. NON-ESSENTIAL OR UNAUTHORIZED WATER USES (Continued)

12. Further reduction in or the complete prohibition of any other use of water declared non-essential, unauthorized, prohibited, or unlawful by an authorized government or regulatory agency or official.
13. Use of potable water for watering streets with trucks, or other vehicles, except for initial wash-down for construction purposes (if street sweeping is not feasible), or to protect the health and safety of the public.
14. Other restrictions on use of potable water as prescribed from time to time by the Commission, AVR, or another governing body or agency.

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS

If a water supply shortage exists or is threatening, or if AVR is unable to meet conservation targets as set by a wholesale provider or governing body or agency, in addition to the restrictions on wasteful water use practices outlined above, the following restrictions may be imposed by AVR in stages, as indicated below. Failure to comply with these mandatory restrictions will be deemed a wasteful and unreasonable use of water and may result in the installation of a flow restrictor, discontinuance of service, or other actions as authorized by Rule No. 11.

The following stages will be implemented as needed to achieve the mandated reduction. AVR may implement Stage 2 without first implementing Stage 1 if warranted by the mandated reduction.

STAGE 1:

A Stage 1 Water Shortage occurs when the Commission or AVR determines that measures are needed to reduce water consumption. In addition to the non-essential, unauthorized uses of water listed in Section B, the following restrictions may be imposed:

1. Outdoor irrigation restricted to no more than three days per week, on a schedule established and posted by AVR on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

Addresses Ending In:	Watering Days
Even Numbers (0, 2, 4, 6, 8)	Monday, Wednesday, and Saturday
Odd Numbers (1, 3, 5, 7, 9)	Tuesday, Thursday, and Sunday

2. Watering or outdoor irrigation of outside plants, lawn, landscape, and turf areas with potable water using a landscape irrigation system or a watering

(N)

Advice No. 201-W

LEIGH K. JORDAN
Name

Date Filed SEP 22 2015

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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

(N)

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS (Continued)

device that is not continuously attended is limited to no more than 10 minutes of watering per day per station, with no watering between 8:00 a.m. and 7:00 p.m. This provision does not apply to landscape irrigation zones that exclusively use drip-type irrigation systems that use less than 1.0 inch per hour. This provision also does not apply to watering or irrigating by use of a hand-held bucket or similar container, a hand-held hose equipped with a positive action shut-off nozzle or device that causes it to cease dispensing water immediately when not in use, or for the express purpose of adjusting or repairing an irrigation system. However, no irrigation that results in runoff can occur regardless of method.

3. Apart from the above outdoor irrigation restrictions, when a city, county, or other local public agency in AVR's service area adopts restrictions on the number of days or hours of the day that customers may irrigate that are different than those adopted by AVR, AVR may enforce the city, county, or other local public agency's restrictions.
4. All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within five (5) business days of written notification by AVR, unless other arrangements are made with AVR.
5. Failure to comply with these restrictions may result in the installation of a flow restrictor device along with associated fees for installation and removal.
6. Failure to comply with these restrictions may result in the installation of a real time measurement device on the customer's service line to provide the customer and AVR with access to information from the device. The cost of the device, including installation, shall be billed to the customer, and nonpayment may result in discontinuance of service.
7. If conditions warrant, AVR may change the number of watering days and the specific day of watering after first notifying its customers in accordance with Rule No. 14.1. (N)

Advice No. 201-W
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Name
Dec. No. EXECUTIVE VICE PRESIDENT
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Date Filed SEP 22 2015
Effective OCT 13 2015
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WATER SHORTAGE CONTINGENCY PLAN

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS
(Continued)

8. If conditions warrant, AVR may change the number of days allowed for a customer to fix leaks, breaks or other malfunctions after first notifying its customers in accordance with Rule No. 14.1.
9. Other restrictions on use of potable water as prescribed by the Commission, AVR, or another governing body or agency.

STAGE 2:

Stage 2 Water Shortage occurs when the Stage 1 conditions are deemed insufficient to achieve identified water usage goals established by an authorized government agency or official. The following water restrictions may be imposed by AVR if directed by an authorized government or regulatory agency or official, or in an effort by AVR to comply with water-saving conservation goals or requirements applicable to AVR. The following restrictions are designed to allow AVR additional flexibility in imposing water use restrictions.

In addition to the restrictions identified in Stage 1, the following restrictions will be enacted:

1. Outdoor irrigation restricted to no more than two (2) days per week for non-residential customers. Watering or outdoor irrigation of outside plants, lawn, landscape, and turf areas with potable water using a landscape irrigation system or a watering device that is not continuously attended is limited to no more than ten (10) minutes of watering per day per station.
2. All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within three (3) business days of written notification by AVR, unless other arrangements are made with AVR.
3. The use of potable water to refill residential swimming pools or outdoor spas more than one foot or initial filling with potable water except when existing pools are drained to repair leaks.
4. Other restrictions on use of potable water as prescribed by the Commission, AVR, or another governing body or agency.

(N)

Advice No. 201-W

LEIGH K. JORDAN
Name

Date Filed

SEP 22 2005

Dec. No.

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Title

Effective

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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

C. STAGED REDUCTION OF WATER USAGE AND MANDATORY RESTRICTIONS
(Continued)

STAGE 3:

Stage 3 Water Shortage occurs when the Stage 2 conditions are deemed insufficient to achieve identified water usage reductions established by an authorized government agency or official.

In addition to the restrictions identified in Stage 2, the following restrictions will be enacted:

1. Outdoor irrigation restricted to no more than two (2) days per week. Watering or outdoor irrigation of outside plants, lawn, landscape, and turf areas with potable water using a landscape irrigation system or a watering device that is not continuously attended limited to no more than five (5) minutes of watering per day per station.
2. All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within two (2) business days of written notification by AVR, unless other arrangements are made with AVR.
3. Other restrictions on use of potable water as prescribed by the Commission, AVR, or another governing body or agency.

STAGE 4:

Stage 4 Water Shortage will be implemented if the Stage 3 conditions are deemed insufficient to achieve reductions due to water supply shortages or to achieve identified water usage goals established by an authorized government agency or official.

In addition to the restrictions identified in Stage 3, the following restrictions will be enacted:

1. Outdoor irrigation restricted to no more than one (1) day per week. Watering or outdoor irrigation of outside plants, lawn, landscape, and turf areas with potable water using a landscape irrigation system or a watering device that is not continuously attended limited to no more than five (5) minutes of watering per day per station.
2. Other restrictions on use of potable water as prescribed by the Commission, AVR, or another governing body or agency.

(N)

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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

D. STAGED MANDATORY WATER REDUCTIONS – SCHEDULE NO. 14.1

1. Upon the declaration of a water shortage emergency by a water wholesaler, government agency or the governing body of a distributor of a public water supply (per Water Code Section 350), AVR may request addition of a Schedule No. 14.1 – Water Shortage Contingency Plan with Staged Mandatory Reductions, Restrictions and Drought Surcharges tariff, via a Tier 2 advice letter, with full justification. AVR may not activate Schedule No. 14.1 until it has been authorized to do so by the Commission, as delegated to the Division of Water and Audits.
 - a. A staged Schedule No. 14.1 that has been authorized by the Commission shall remain dormant until triggered by specific conditions detailed in the Schedule No. 14.1 tariff and AVR has requested and received authorization for activating a stage by the Commission.
 - b. Notice of the Tier 2 advice letter and associated public participation hearing if required shall be provided to customers through a bill insert or a direct mailing.
 - c. AVR shall comply with all requirements of Sections 350-358 of the California Water Code.
 - d. The Tier 2 advice letter requesting the addition of a Schedule No. 14.1 shall include but not be limited to:
 - i. The proposed Schedule No. 14.1 tariff, which shall include but not be limited to:
 1. Applicability;
 2. Applicable Territory;
 3. A detailed description of each Stage of Mandatory Water Reductions;
 4. A detailed description of the Trigger that Activates each Stage of Mandatory Water Reductions;
 5. A detailed description of each water use restriction, prohibition and/or reduction level for each Stage of Mandatory Water Reduction;
 6. Water use violation levels, written warning levels, applicable rate schedules and drought surcharges, associated penalties, surcharges or fees, if applicable, and exception procedures;
 7. Conditions for installation of a flow restrictor;
 8. Charges for installation and removal of flow restrictors, and
 9. Special Conditions.

(N)

Advice No. 201-W

LEIGH K. JORDAN
Name

Date Filed

SEP 22 2015

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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

D. STAGED MANDATORY WATER REDUCTIONS – SCHEDULE NO. 14.1 (Continued)

- ii. Justification for, and documentation and calculations in support of the Schedule, including but not limited to each item in D.1.d.i above.
2. The number of Stages requested by each utility/district/water system may vary, depending on local conditions and specifics of the water shortage event. AVR shall file a Tier 2 advice letter to request activation of a particular stage of Schedule No. 14.1 – Water Shortage Contingency Plan with Staged Mandatory Reductions, Restrictions and Drought Surcharges under the following conditions:
 - a. If the Commission, wholesale water supplier, or AVR declares an emergency requiring mandatory water use restrictions, or;
 - b. If a government agency with legal jurisdiction over AVR or its service area declares a state of emergency in response to severe drought conditions, earthquake or other catastrophic event that severely reduces AVR's water supply, or;
 - c. If voluntary conservation levels or mandatory restrictions on certain uses of water, set by the Commission, AVR, wholesale water supplier, or government agency are insufficient, or;
 - d. If a Declaration of Mandatory Water Reductions is made by AVR or governing body or agency, or;
 - e. If AVR chooses to subsequently activate a different stage.
3. The Tier 2 advice letter requesting activation of a Schedule No. 14.1 shall include but not be limited to:
 - a. Justification for activating this particular stage of reductions, as well as the period during which this particular stage of mandatory restrictions and reductions measures will be in effect.
 - b. When AVR requests activation of a particular Stage, it shall notify its customers as detailed in Section E. below.

E. ENFORCEMENT OF STAGED MANDATORY WATER REDUCTIONS

1. The staged reduction of water usage and mandatory restrictions in Section C of this Plan become enforceable through additional tariff rates when the Schedule No. 14.1-Water Shortage Contingency Plan with Staged Mandatory Water Reductions and Drought Surcharges program is triggered, at which time, AVR files a Tier 2

(N)

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LEIGH K. JORDAN
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RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

E. ENFORCEMENT OF STAGED MANDATORY WATER REDUCTIONS
(Continued)

advice letter requesting activation of a particular stage, and authorization is received from the Commission as delegated to the Division of Water and Audits.

- a. In the event a customer is observed to be using water for any nonessential or unauthorized use as defined in Section B and C of this Rule, AVR may charge a water use violation fine in accordance with Schedule No. 14.1.
- b. In the event an authorized governing body has established water usage levels through an executive order or emergency regulation, AVR may establish water usage targets conforming to the level established by the regulation and adopt appropriate rate schedules for the target levels decreed in the order in accordance with Schedule No. 14.1.
2. AVR may, after one written warning, install a flow-restricting device on the service line of any customer observed by utility personnel to be using water for any non-essential or unauthorized use as defined in Section B and C above.
3. A flow restrictor shall not restrict water delivery by greater than 50% of normal flow and shall be capable of providing the premise with a minimum of 3 Ccf/person/month. The restricting device may be removed only by the utility, only after a three-day period has elapsed, and only upon payment of the appropriate removal charge as set forth in Schedule No. 14.1.
4. After the removal of the restricting device, if any non-essential or unauthorized use of water continues, the utility may install another flow-restricting device without written notice. This device shall remain in place until water supply conditions warrant its removal and until the appropriate charge for removal has been paid to AVR.
5. Any tampering with flow restricting device by customer can result in discontinuation of water use at AVR's discretion.
6. If, despite installation of such flow-restricting device pursuant to the provisions of the previous enforcement conditions, any such non-essential or unauthorized use of water continues, then the utility may discontinue water service to such customer. In such latter event, a charge as provided in Rule No. 11 shall be paid to AVR as a condition for restoration of service.

(N)

Advice No. 201-W
LEIGH K. JORDAN
Name
EXECUTIVE VICE PRESIDENT
Title

Date Filed

SEP 22 2001

Effective

OCT 13 2001

Resolution No.

RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

(N)

E. ENFORCEMENT OF STAGED MANDATORY WATER REDUCTIONS
(Continued)

7. The charge for removal of a flow-restricting device shall be in accordance with Schedule No.14.1.

F. APPEAL PROCEDURE

1. Any customer who seeks a variance from any of the provisions of this Water Shortage Contingency Plan shall notify AVR in writing using the appeals form, explaining in detail the reason for such a variation. AVR shall respond to each such request in writing.
2. The appeals form is available online at AVR's website, www.avrwater.com, the AVR office located 21760 Ottawa Road, Apple Valley, CA 92308 or call 760.247.6484.
3. If the customer disagrees with such disposition, the customer may contact the Commission.
4. Except as set forth in this Section, no person shall have any right or claim in law or in equity, against AVR or any of its employees, or the Commission because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of the Water Shortage Contingency Plan.

G. NOTICE

1. As stated under Section D.1.b and c, when AVR requests the addition of a Schedule 14.1 – Staged Mandatory Water Allocation tariff, via a Tier 2 advice letter, it shall provide notice of the Tier 2 advice letter and associated public hearing, if necessary. Notice will be provided to customers through bill inserts or direct mailing, and it shall comply with all requirements of Sections 350-358 of the California Water Code (CWC), including but not limited to the following:
 - a. In order to be in compliance with both General Order 96-B and CWC, AVR shall provide notice via both newspaper and bill insert/direct mailing.
 - b. AVR shall file one notice for each advice letter filed, that includes both notice of the filing of the Tier 2 advice letter as well as the details of the public hearing (date, time, place, etc.).
 - c. The public meeting shall be held after AVR files the Tier 2 advice letter, and before the Commission authorizes the addition of Schedule 14.1 to the tariff (N)

Advice No. 201-W
LEIGH K. JORDAN
Name
EXECUTIVE VICE PRESIDENT
Title

Date Filed SEP 22 2015
Effective OCT 13 2015
Resolution No.

RULE NO. 14.1
WATER SHORTAGE CONTINGENCY PLAN

(N)

G. NOTICE (Continued)

except in cases of emergency water shortages approved by the Division of Water and Audits.

- d. AVR shall consult with the Division of Water and Audits staff prior to filing the advice letter, in order to determine the details of the public meeting.

In the event that Schedule 14.1 – Water Shortage Contingency Plan with Staged Mandatory Reductions, Restrictions and Drought Surcharges is triggered, and AVR requests activation through the filing of a Tier 2 advice letter, AVR shall notify its customers and provide each customer with a summary of Schedule No. 14.1 by means of bill insert or direct mailing. Notification shall take place prior to imposing any fines associated with this plan. If activation of Schedule No. 14.1 occurs one year or more since the public hearing associated with adding Schedule No. 14.1 to its tariffs, then AVR shall conduct a public hearing pursuant to California Water Code Section 351 prior to activating the rationing stage.

2. During the period that a stage of Schedule No. 14.1 is activated, AVR shall provide customers with updates in at least every other bill, regarding its water supply status and the results of customers' conservation and water-use reduction efforts.

(N)

Advice No. 201-W

LEIGH K. JORDAN
Name

Date Filed

SEP 22 2015

Dec. No.

EXECUTIVE VICE PRESIDENT
Title

Effective

OCT 13 2015

Resolution No.

APPLE VALLEY RANCHOS WATER COMPANY
21760 OTTAWA ROAD
P. O. BOX 7005
APPLE VALLEY, CALIFORNIA 92307

REVISED

Cal. P.U.C. Sheet No. 843-W

Canceling

REVISED

Cal. P.U.C. Sheet No. 820-W

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(continued)

(To be inserted by utility)

Issued By:

(To be inserted by Cal. P.U.C.)

Advice No. 201-W

LEIGH K. JORDAN

Date Filed

SEP 22 20

Decision No.

Name

EXECUTIVE VICE PRESIDENT

Effective

OCT 13 20

Title

Resolution No.

APPLE VALLEY RANCHOS WATER COMPANY

**ADVICE LETTER 201-W
DISTRIBUTION LIST**

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Navajo Mutual Water Company
P. O. Box 392
Apple Valley, CA 92307
jhansenjr@email.com

Town of Apple Valley
Attention: Dennis Cron
14955 Dale Evans Parkway
Apple Valley, CA 92307
dcron@applevalley.org

Manuel Benitez
County of San Bernardino
Special Districts Department
Water and Sanitation Division
12402 Industrial Blvd.
Bldg. D, Ste. 6
Victorville, CA 92392

California Public Utilities Commission
Attention Ting-Pong Yuen
Division of Ratepayer Advocates
505 Van Ness Avenue
San Francisco, CA 94102
tpy@cpuc.ca.gov

Kathleen Rollings-McDonald
Executive Officer
Local Agency Formation Commission
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